



THE FULL CIRCLE PROGRAMME.
VEHICLE RETURN HANDBOOK.



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YOUR FULL CIRCLE JOURNEY BEGINS HERE.

Congratulations for making an excellent choice in purchasing a MINI through the Full Circle Programme. Please take the time to read through this handbook on the vehicle care guidelines, as it could save you from incurring unnecessary costs in the future. Enjoy your great adventure ahead with your MINI!

THINGS TO NOTE.

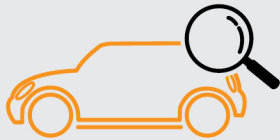
- Kindly ensure that your vehicle is serviced, maintained and repaired at MINI Authorised Dealerships and equipped with only genuine MINI parts and accessories.
- Keep your vehicle clean (exterior and interior) on a regular basis, and ensure that your vehicle is clean before sending the car in for inspection at the end of the contract term.
- Keep your vehicle's tyres in good condition.
- Excess mileage will be charged at RM1.50 per kilometre. Excess mileage should not exceed 5,000km from the mileage stipulated in the contract.
- Charges will be levied at the end of the contract term for any wear and tear that is deemed unacceptable (as listed in this Vehicle Return Handbook).
- In the event of a breakdown, please contact MINI Voice at **1800 88 6464** for assistance.
- For other enquiries, please contact the MINI Customer Service at **03-8317 1800**.

This handbook is given to you as a guidance only and it is not meant to be part of the Hire Purchase or the Options Agreement. For detailed terms and conditions of this Full Circle Programme, please refer to the Options Agreement.

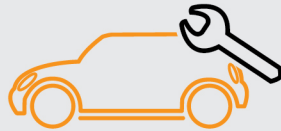




BEFORE RETURNING YOUR MINI AT THE END OF YOUR CONTRACT TERM.



Schedule a vehicle inspection with MINI Financing.



Repair your MINI if necessary.



Contact MINI Financing to return your MINI to your preferred Authorised Dealer.

VEHICLE CARE GUIDELINES.

CAR BODY.

ACCEPTABLE

- Minor dents up to 20mm are acceptable, as long as the paint surface has not been penetrated, causing bare metal to be visible or corrosion to set in.
- Maximum of 1 dent per panel and 3 dents on the vehicle.

UNACCEPTABLE

- Dents or bumps greater than 20mm which require repainting.
- Previous repair works performed improperly or visible damage of any kind.
- If multiple dents are found on a single panel, no matter how small, the panel must be repaired or replaced.
- Underbody damage affecting the structural integrity of the vehicle or warranty.

PAINTWORK.

ACCEPTABLE

- Minor paint damage, which does not need refinishing. For example, scratches which can be removed through polishing.
- Chipping and light scratches up to 25mm in small areas of the door edge, which do not penetrate the metal base.
- Up to 5 small stone chips (Up to 100cm² per chip).

UNACCEPTABLE

- Dents with damages and scratches that penetrate the paint, regardless of length and size.
- Poor restoration / repair works that do not meet the manufacturer's specifications. For example, misaligned parts, mismatched paint and distorted body panels.

BUMPERS.

ACCEPTABLE

- Sections and rubbing strips that are not broken, cracked, or deformed. Limited amount of scuffing and score marks.
- Small scratches or light abrasion (mostly in rounded areas) that can be removed by polishing. The scratches and marks must be less than 50mm in length or less than 20mm without damages in paintwork per component.

UNACCEPTABLE

- Any cracks or punctures to the bumpers.
- Bumpers that are buckled, bent, gouged, or deeply scratched.

GLASS AND LAMPS.

ACCEPTABLE

- Scuff marks or scratches which can be removed by polishing.
- All lamps must be operational.

UNACCEPTABLE

- Holes or cracks in the glass or plastic covers of the lamp units.
- Deep scuff marks or scratches that cannot be removed by polishing.
- Missing glass or plastic covers of the lamp units.

WINDSCREEN.

ACCEPTABLE

- Light scratches and minor chipping around the periphery of the windscreen.
- Chips on windscreen that are smaller than 5mm, providing they do not obscure the driver's line of vision to a maximum of two per windscreen.
- Tinted windscreen and windows must adhere to PUSPAKOM's criteria.

UNACCEPTABLE

- Cracks or damages, regardless of size, that distort or obscure the driver's view of the road. In such cases, the windscreen must be replaced or repaired according to the manufacturer's standards.

TYRES AND RIMS.

ACCEPTABLE

- Tread depth of 5mm or more on all four tyres of the vehicle.
- Four original matching tyres that match the manufacturer's recommendation of type, size and speed rating.
- Minor scuffs that fall within the inner circle and do not affect the integrity of the tyres, wheels or rims.
- Appropriate wheel tools must be stowed properly and be in good working order.
- The vehicle must be fitted with original MINI rims upon return.

UNACCEPTABLE

- Tyres, regardless of mileage, that have less than 5mm of tread depth.
- Tyre specifications and sizes that differ from the manufacturer's recommendation of brand type, size and speed rating.
- Any tyre damage that affects the operation of the vehicle.
- Any scratched, mismatched, bent, cracked, or broken wheels, wheel covers, rims or alloys.
- Tyres must be replaced in the event of:
 - Less than the minimum tread requirement.
 - Uneven tread wear.
 - Tyres not matching the manufacturer's recommendations.
 - Tyres damaged by foreign objects (e.g. nails, screws).
 - Retreaded tyres.
 - Visible damaged tyre sidewalls.
 - Cuts or splits.

INTERIOR.

ACCEPTABLE

- Minor scuffs to interior parts like seats, dashboard, soft trim, leather, cloth, vinyl leather, plastic, wood, carpets, headliners, vinyl and convertible tops.
- Wear and tear through normal use.
- Repair works that are not easily visible.
- Surface scoring and light blemishes in the luggage area that reflect from normal use.

UNACCEPTABLE

- Severe scuffs, scratches, cracks, tears and cuts to the interior parts, such as seats, dashboard, soft trim, leather, cloth, vinyl leather, plastic, wood, carpets, headliners, vinyl and convertible tops.
- Stains or spots that cannot be removed.
- Burn holes or singed areas.
- Torn or split floor coverings and surrounding trim panels.
- Severe scoring and blemishes to luggage area.
- Contaminations like noticeable offensive odour caused by animals or smokers that cannot be removed by standard cleaning.

FRAME AND UNIBODY.

ACCEPTABLE

- Damages that do not affect the safety or structural integrity of the frame or unibody.
- Repair works that follow manufacturer's recommended methods to restore the vehicle to its original specification.
- Minor scrapes, deformation, or dents to the frame or unibody, as long as they have not caused major corrosion.

UNACCEPTABLE

- Damages that affect the safety or structural integrity of the frame or unibody.
- Repair works that do not follow the manufacturer's recommended repair methods.
- Significant damage or distortion to the chassis and its components.
- Severe oil leakage, which should be rectified at the earliest opportunity.

EXHAUST SYSTEM.

ACCEPTABLE

- The system must be in an undamaged condition. The system should be properly suspended and in efficient working order, with no gas leakages or evidence of blowing from the exhaust system joints.
- The exhaust system must be in a condition that meets the emission requirements in all aspects according to the manufacturer's standards.

UNACCEPTABLE

- Modifications on the exhaust system. In this instance, the exhaust system has to be replaced with a brand new MINI exhaust system from a MINI Authorised Dealership.
- The exhaust system does not meet the emission requirements in all aspects according to manufacturer's standards.

OTHERS.

UNACCEPTABLE

- Missing parts and equipment including but not limited to keys, manuals, or cargo covers.
- Broken or non-functioning vehicle warning lights, including engine light, brake light, etc.
- Removal or replacement of additional equipment with non-standard equipment.
- Incomplete and overdue maintenance or servicing of the vehicle.
- Any mechanical or electrical breakdown.
- Warning light for mechanical service and mechanical scheduled maintenance.

Customer Service

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Email

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WWW.MINI.MY/FINANCING



